

Quality Policy Statement

Regional Health Care Group Pty Ltd (RHCG) specialises in the distribution of medical products to professionals within both private and government practice.

Our products form a vital link in the provision of health services across Australia. RHCG prides itself in maintaining high quality customer service, meeting Statutory and Regulatory requirements to ensure complete customer satisfaction and prompt delivery of products and services.

RHCGs' Management is committed to the effective operation of the quality management system, and the continual modifying and upgrading of the system to ensure it meets the best management practices, changing market demands, and technological developments.

RHCG has set quality objectives that it is continually revising with the aim to improve.

RHCG acknowledges that each employee contributes significantly to the achievement of the high standards required. We also recognise that our employees' efforts are enhanced through their involvement in our Quality Management System.

Implementation of a Quality Assurance System to ISO 9001 standards is part of our commitment to quality customer service.

Linda Walters



Chief Operating Officer